

Take the first step to better hearing



EPIC Hearing Healthcare is here to make it easier

Treat hearing loss and protect your hearing health with a hearing exam and consultation covered by your plan.



Contact EPIC to request an initial hearing exam and consultation

Call **1-866-956-5400** to start treating any hearing loss and to protect your hearing health.

Have your plan name on hand when you call: **Tri-State Ironworkers**



Find the solution for your lifestyle

At your appointment, your hearing care professional will assess your hearing, answer questions and provide a personalized recommendation based on your goals and activities.

Hearing plan name: Tri-State Ironworkers

Hearing exam frequency:

Annually - through an EPIC Hearing Provider

Hearing aid benefit:

\$2,500 per ear / \$5,000 per pair, every 36 months

Be sure to have your plan name available when you call to request your appointment.



Learn more about your hearing health

Scan using your smartphone's camera or visit epichearing.com/2025

Hear better, live better

Your overall wellness is affected by your hearing — now and into the future. Your EPIC benefits are here to help you safeguard your health, simply by catching and addressing hearing loss as soon as possible. Learn more about the connections between hearing and overall wellness at epichearing.com/connect.



Nearly **8 in 10**

hearing aid users say that their quality of life was better since wearing aids¹

Good-to-know details

- ✓ You have 60 days to try out hearing aids purchased from a hearing care professional
- ✓ Your plan includes a 3-year extended warranty for repairs and a one-time loss or damage replacement²
- ✓ Schedule up to 3 follow-up visits at no cost,³ with additional support available
- ✓ Save on a broad array of high-quality hearing aids from major brands

What to expect from prescription hearing aids

Innovative new hearing aids help you stay connected and engaged, thanks to the cutting-edge technology of today's prescription hearing aids. They include:



Expert care with in-person support



Personalized hearing aid recommendations



Holistic follow-up for comfort and adjusting to use

Ready to get started?

1-866-956-5400, TTY 711

Call 8 a.m. - 8 p.m. CT, Monday through Friday.

Be sure to have your plan name available.

Hearing plan name: Tri-State Ironworkers

¹American Speech-Language-Hearing Association. "Attitudes and actions towards hearing health." <https://www.asha.org/siteassets/bhsm/2021/asha-bhsm-2021-report.pdf>. Accessed June 2025.

²One-time professional fee may apply.

³Hearing aids purchased in the Silver technology level will receive 1 follow-up visit. All trademarks property of respective owners.

Hearing aids must be ordered through the EPIC Hearing Healthcare provider network. Price per hearing aid, based on suggested manufacturer pricing. Hearing aids ordered through providers outside of the EPIC Hearing Healthcare provider network will not be covered. Home delivery may not be available on all plans. EPIC Hearing Healthcare complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.





Start the journey to better hearing

Your EPIC Hearing Healthcare benefits provide an expert-guided path to prescription hearing aids that includes a no-cost hearing exam and consultation, plus support every step of the way.

4 simple steps to find the right solution for you



Step 1: Understand your coverage

Visit [EPIChearing.com/today](https://www.epichearing.com/today) or call us at **1-866-956-5400** to learn about your coverage for hearing aids and care. Be sure to have your plan name available.

Hearing plan name: Tri-State Ironworkers



Step 2: Find a hearing care professional

Request an appointment online or by phone with a hearing care professional in your area for a no-cost hearing exam and consultation.



Step 3: Go to your appointment

During this appointment, your hearing care professional will check your hearing, discuss your lifestyle, hearing needs and budget, and help you decide which hearing aid is the right balance of technology, quality and price.



Step 4: Receive ongoing support at a fitting appointment plus follow-up visits

Your hearing care professional will program your hearing aids and adjust their fit for comfort. You'll also be able to ask questions plus get follow-up care for adjustments if needed.

Prepare for your appointment

Wondering what your visit with a hearing care professional might include? Learn how to prepare for a typical appointment by reading a helpful article at [EPICHearing.com/prepare](https://www.epichearing.com/prepare).



Get the most out of your hearing care professional visit. Consider asking:

- What's the most likely cause of my symptoms?
- How can a pair of hearing aids benefit me?
- Do I need to see a specialist?



Information to share at your appointment:

- Your hearing loss symptoms, including when you first noticed them
- Any medical conditions or injuries
- Any exposure to loud environments

The best hearing aid is the one that's right for you

Through your EPIC benefits, you have the help of expert care plus access to high-quality prescription hearing aids, including high-value private-label models and the latest technology from brand-name manufacturers.

- ✓ Hearing aids today typically are smaller, less noticeable and more comfortable than they used to be, plus may include convenient features like Bluetooth® connectivity or rechargeable batteries
- ✓ Hearing aids come in a variety of styles to fit your lifestyle, budget and goals
- ✓ Get the highest level of support from a hearing care professional in EPIC's national network of 6,500 provider locations
- ✓ EPIC-covered prescription hearing aids include a 60-day trial period with unlimited follow-up visits during that time, as well as a 3-year manufacturer warranty



Ready to get started?

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Your hearing health matters



If you've had difficulty hearing or keeping up in some situations, you may have the beginnings of hearing loss. The good news: If you address it quickly, you can avoid many of the possible effects of hearing loss. And you're not alone in needing to take proactive steps:

48%

of adults, specifically those with comorbidities, may reduce their risk of cognitive decline by using hearing aids¹

Only 17%

of those who could benefit from a hearing aid actually use one²

9 years

The average time people with hearing loss wait before seeking help³

Make hearing health a priority

Addressing hearing loss allows you to more fully enjoy daily activities, easily connect with the people you love and stay healthier overall.



Causes of hearing loss⁴

- Aging
- Excessive noise
- Illness or injury



Simple ways to protect your hearing⁵

- Avoid noisy activities
- Use hearing protection
- Turn the volume down
- Get your hearing tested

A plan that helps overall wellness

Your overall wellness is affected by your hearing — now and into the future. Your EPIC benefits are here to help you safeguard your health simply by catching and addressing hearing loss as soon as possible.

Start the journey to better hearing

It all begins with a phone call to the EPIC customer care team.



Step 1: Call about your plan

at **1-866-956-5400** to learn about your benefits, pricing and more. Have your hearing plan name handy.



Step 2: Request an appointment

with a hearing care professional.



Step 3: Take a hearing exam

at your appointment for a personalized recommendation.

How to support a loved one with hearing loss

- Hearing loss can be a sensitive subject, so it's important to be patient and open during conversations about their hearing health
- Adjust how you speak with your loved one based on their level of hearing loss (for example, face them directly and speak more slowly to reduce frustration)
- Accompany them to hearing health care appointments, and show your support for taking steps forward
- Offer assistance and encouragement as your loved one adjusts to their hearing aids

Don't delay: Boost hearing health for better well-being

Your hearing health may impact your overall health. Visit epichearing.com/now to learn about ways you can take positive steps and protect your hearing, including:

- ✓ Why hearing well may be good for your brain
- ✓ How wearing hearing aids can help your energy level
- ✓ Improving your health by improving your hearing



Ready to get started?

[EPIChearing.com/ready](https://epichearing.com/ready)

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¹Achieve Healthy Aging. "Key Findings." <https://www.achievestudy.org/key-findings>. Accessed July 2025.

²World Health Organization. "Hearing aid service delivery approaches for low- and middle-income settings." <https://www.who.int/publications/item/9789240087927>. Accessed July 2025.

³Ear and Hearing. "Time From Hearing Aid Candidacy to Hearing Aid Adoption." https://journals.lww.com/ear-hearing/abstract/2019/05000/time_from_hearing_aid_candidacy_to_hearing_aid.4.aspx. Accessed July 2025.

⁴National Institute on Aging. "Hearing Loss: A Common Problem for Older Adults." <https://www.nia.nih.gov/health/hearing-and-hearing-loss/hearing-loss-common-problem-older-adults>. Accessed July 2025.

⁵U.S. Centers for Disease Control and Prevention. "Preventing noise-induced hearing loss." <https://www.cdc.gov/hearing-loss/prevention/index.html>. Accessed July 2025.

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